

Messages – What do you do when you see this pill bottle icon next to your clients name in VESTA?



If you see a “pill bottle” next to your client’s name in the active client list, it is critical that you get in touch with your client ASAP! There is a message in VESTA that can be life saving for your client. When it is determined that a homeless person has been exposed to TB and might have contracted the illness a Pill Bottle Icon will appear next to the clients name in all programs that they are active in.



Active clients (13 primary, 33 total)

- + Amicable0687
- + Cinnamon2291
- + Delight5258

The pill bottle means that this individual **has been exposed** to an active case of TB **and needs to be tested**. VESTA Users who see the Pill Bottle Icon should click on the icon and a message will appear. The message will instruct you to tell your client that they have been exposed to TB and ask if they have two or more of several symptoms. If they do, you will be instructed to call TB control for immediate assistance. If they have no symptoms, or less than two symptoms, refer them to TB Control for a TB test as soon as possible. Click on the pill bottle icon to find the name and number of the person the client should contact.

Date	Message type	From	> ADD A MESSAGE
12/11/2013	TB-related	Pat, 555-555-5555	> READ > DELETE
<p>This person has a reportable condition that may be infectious to others. Please call Pat with TB Control at 555-555-5555 if you know where this client is located. Please help your client by doing the following things: 1. Inform them that they have been exposed and need to be tested. 2. If the individual has any TWO of the following – send them immediately to University Hospital. a. Unexplained weight loss b. Loss of appetite c. Night sweats d. Fever e. Fatigue f. Chills g. Coughing for 3 weeks or longer h. Coughing up blood i. Chest pain 3. If the individual has fewer than two of the above symptoms, ask them to go as soon as possible to TB Control or the Med Van for a TB Test.</p>			

When you have delivered the message to the client you may click the “message delivered” box in the message and it will disappear from the client’s record. If you have only read the message and have not delivered it to the client just exit out of the message without clicking message delivered and it will be there when the client returns to your program for deliver.

(Note: a TB related message can only be created by a VESTA administrator.)

For additional information, contact VESTA User Support

<p>Support via email VESTA technical or user support > techsupport@partnershipcenter.net</p>	<p>Support via telephone Monday through Friday 8:30am - 5:30pm. 513-891-4016 x336</p>
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